

Terms and Conditions for Tax Rebate Claims

The Claims Services

1. Please note Your Claim Matters is a trading style of Victor Hydon Limited who are authorised and Regulated by the Financial Conduct Authority (FRN: 833758). Your Claim Matters provides tax rebate services in connection with the pursuit of a tax rebate on the interest paid on a successful financial mis-selling claim. We also provide tax rebate services including (but not limited to) marriage allowance, uniform allowance, tax deducted from interest on savings and investments and working from home allowance. The service Your Claim Matters provides involves investigating and advising upon a potential tax rebate on the interest paid by the client to Her Majesty Revenue & Customs (HMRC) on a successful financial mis-selling claim or for other potential tax rebates as referred to above.

2. In very brief terms, the following are the typical steps Your Claim Matters would undertake in the course of providing tax rebate services: (a) obtaining initial instructions from the client as to all relevant circumstances giving rise to the tax payment; (b) assessing the information provided and advising the client as to the possibility of claiming a tax rebate; (c) preparing the necessary documentation for a tax refund to be submitted to HMRC; (d) engaging the respondent to the point of settlement with HMRC and confirmation of tax rebate.

Client's Obligations

3. Your Claim Matters considers that client co-operation is paramount in the rebate process as it enhances the prospects of success. That so, the commitment Your Claim Matters expects from clients is as follows: (a) providing information and instructions when requested and promptly; (b) completing paperwork; (c) co-operating with Your Claim Matters at all times in the course of the claim process; and (d) not misleading Your Claim Matters in any way.

4. Client identification – as with other professional services firms, we are required to identify our clients for the purposes of the UK anti-money laundering legislation. We may request from you and retain such information and documentation as we require for these purposes.

How Your Claim Matters Keeps its Clients Updated?

5. Throughout the rebate process, Your Claim Matters provides regular updates to the client of all material developments. Your Claim Matters will communicate generally with the client via telephone, post, email & SMS messages.

Your Claim Matters Fees

6. Once a client enters into a contract with Your Claim Matters pursuant to the Terms & Conditions, Your Claim Matters would be entitled to charge a fee of 40% plus VAT (48%) on the gross amount of rebate received on behalf of the client, plus, a £10 admin fee (plus VAT) for each successful claim. You instruct us to bank any repayment in our client account, deduct our charges and pay the balance to you either by cheque or BACS. The following is an illustration of the amount of the Your Claim Matters fee in the event that the compensation or redress recovered from the respondent amounts to:

	£	£	£
Redress Recovered:	150.00	200.00	500.00
Your Claim Matters Charge @40% PLUS VAT:	72.00	96.00	240.00
£10 Plus VAT Admin Fee Charged for each claim	12	12	12
Net Compensation to Client:	66.00	92.00	248.00

If the repayment from HMRC is paid to Your Claim Matters, then Your Claim Matters will deduct the fee (40% plus VAT plus £10 admin fee plus VAT for each successful claim) and will send the balance of the payment to the client. All payments will be processed through our client account. If the repayment from HMRC is paid direct to the client, the client must pay the fee (40% plus VAT, plus £10 admin fee plus VAT for each successful claim) to Your Claim Matters within 7 days of receiving the repayment from HMRC. Where you still have an outstanding balance payable to UClaim4Me and a tax rebate has been obtained for you by Your Claim Matters, a deduction will be made from the rebate amount and paid to UClaim4Me on your behalf.

The Right to Cancel

7. The client can cancel her/his agreement with Your Claim Matters at any time within 14 days of the client's signature being obtained by Your Claim Matters without giving any reason and without incurring any liability unless the client or Your Claim Matters receives any correspondence regarding the rebate amount or receives a tax rebate from HMRC within this period; in which case Your Claim Matters' fee will be due. The client can communicate cancellation of the Your Claim Matters agreement by any means of communication to Your Claim Matters.

The Right to Terminate

8. The client can terminate her/his agreement with Your Claim Matters at any time after the 14 days cancellation period (as explained above). Your Claim Matters' fee will be due in full if the client ultimately receives an offer of rebate or receives a rebate from HMRC.

Other Ways to Claim

9. The client has the right to seek further advice or to shop around before entering into this agreement. Clients can pursue their own claim directly with HMRC should they wish to do so.